User Manual
Washing Machine

WE2-9PS





Electrolux PROFESSIONAL

Original Instructions.

128036790-A-212026

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WE'RE THINKING OF YOU

Thank you for purchasing an Electrolux Professional appliance. You've chosen a product that brings with it decades of professional experience and innovation. Ingenious and stylish, it has been designed with you in mind. So whenever you use it, you can be safe in the knowledge that you'll get great results every time.
Welcome to Electrolux Professional.
Visit our website www.electroluxprofessional.com/mypro/ to:



Get usage advice, brochures, troubleshooting, service and repair information:



Register your product for better service:



Buy Accessories, Consumables and Original spare parts for your appliance:

CUSTOMER CARE AND SERVICE

Always use original spare parts.
When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.
The information can be found on the rating plate.

⚠ Warning / Caution-Safety information

ⓘ General information and tips

Environmental information

Subject to change without notice.

1. ⚠ SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 Installation

- This appliance is for commercial use only.
- Follow the installation instructions supplied with the appliance.
- Remove all the packaging and the transit bolts.

- Keep the transit bolts in a safe place. If the appliance is to be moved in the future they must be reattached to lock the drum to prevent an internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use a damaged appliance.
- Make sure that the appliance is stable during transportation.
- Make sure that the appliance is disconnected from the electricity supply during installation, maintenance and repairs and cannot be reconnected until all work has been carried out.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- Make sure that all health and safety regulations are obeyed when the appliance is installed in a commercial/public environment.
- Do not install the appliance in a moving platform (e.g. on a ship).
- The floor area on which the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- The ventilation openings in the base (if applicable) must not be obstructed by a carpet.
- Adjust the feet to have the necessary space between the appliance and the carpet.
- Do not install the appliance where the appliance door can not be fully opened.
- Do not put a container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.

1.3 Electrical Connection

- The appliance must be correctly earthed. The manufacturer is not responsible for the consequences of an inadequate earthing system.
- Always use a correctly installed shockproof socket.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Only for UK and Ireland: The appliance has a 13 A mains plug. If it is necessary to change the fuse in the mains plug, use a 13 A ASTA (BS 1362) fuse.

1.4 Water connection

- Do not cause damage to the water hoses.
- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- The operating water pressure (minimum and maximum) must be between 0.5 bar (0.05 MPa) and 10 bar (1.0 MPa).

- Ensure that there are no visible water leaks during and after the first use of the appliance.

1.5 Use

- Do not change the specification of this appliance.
- Obey the safety instructions on the detergent packaging.
- Obey the maximum load volume of 9 kg (refer to the “Programme chart” chapter).
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Make sure that you remove all metal objects from the laundry.
- Do not touch the glass of the door while a programme operates. The glass can be hot.

1.6 Care and cleaning

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

1.7 Internal lighting



WARNING!
Risk of injury.

- Visible LED radiation, do not look directly into the beam.
- To replace the internal lighting, contact the Authorised Service Centre.

1.8 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.

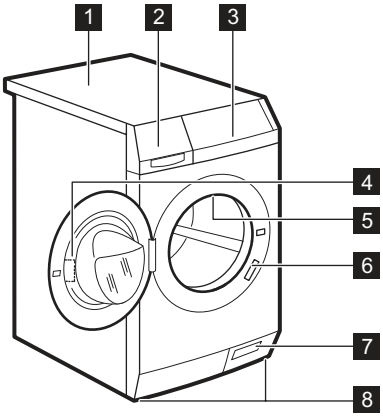
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.
- The following spare parts will be available for 10 years after the model has been discontinued: motor and motor brushes, transmission between motor and drum, pumps, shock absorbers and springs, washing drum, drum spider and related ball bearings, heaters and heating elements, including heat pumps, piping and related equipment including hoses, valves, filters and aquastops, printed circuit boards, electronic displays, pressure switches, thermostats and sensors, software and firmware including reset software, door, door hinge and seals, other seals, door locking assembly, plastic peripherals such as detergent dispensers. Please note that some of these spare parts are only available to professional repairers, and that not all spare parts are relevant for all models.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

1.9 Disposal

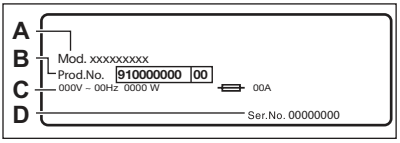
- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.

2. PRODUCT DESCRIPTION

2.1 Appliance overview

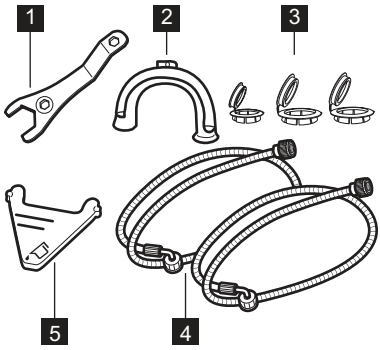


1. Worktop
2. Detergent dispenser
3. Control panel
4. Door handle
5. Internal light
6. Rating plate
7. Drain pump filter and emergency door opening
8. Feet for levelling the appliance



The rating plate reports the model name (A) , product number (B), electrical ratings (C) and serial number (D).

2.2 Accessories



1 Spanner
To remove the transit bolts.

2 Plastic hose guide
To connect the drain hose on the edge of a sink.

3 Plastic caps
To close the holes on the rear side of the cabinet after the removal of the transit bolts.

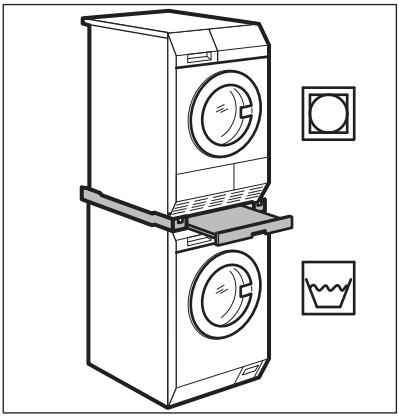
4 Inlet hoses
To connect the appliance to the cold and hot water tap: blue cap hose for cold water and red cap hose for hot water.

5 Flap for liquid detergent
To slow down the liquid detergent flow.

2.3 Available from your authorized vendor

Only appropriate accessories approved by Electrolux ensure the safety standards of the appliance. If unapproved parts are used, any claims will be invalidated.

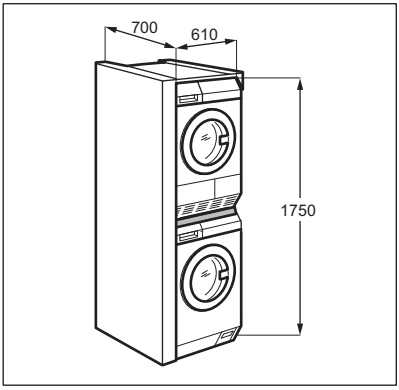
Stacking kit



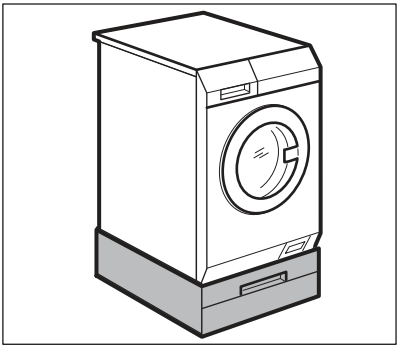
Stacking kit can be used only with the tumble dryers specified in the leaflet. See the leaflet attached.
Read carefully the instructions supplied with the accessory.

In case of installation in a niche, the niche must include an opening of at least 50 × 50 mm to allow routing of power cables and water/drain hoses to the external connection points.

The niche must be securely fixed to the wall, to the floor, or the entire structure, to prevent it from falling and causing damage to people or property.



Pedestal with the drawer

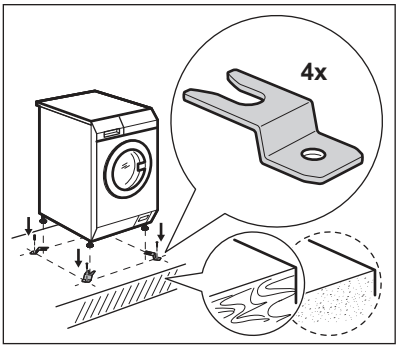


To put the appliance higher at the level what helps to easy load and remove the laundry.

The drawer can be used for laundry storage e.g.: towels, cleaning products and more.

Read carefully the instructions supplied with the accessory.

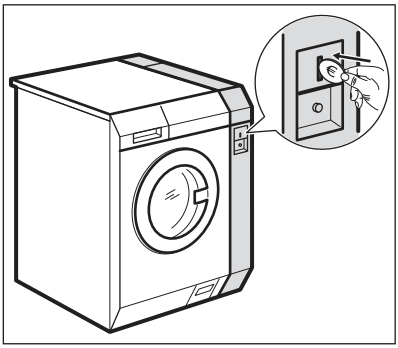
Anchoring kit



If you install the appliance on a concrete base, please make sure to order the correct anchoring kit.

Read carefully the instructions supplied with the accessory.

Coin operated machine

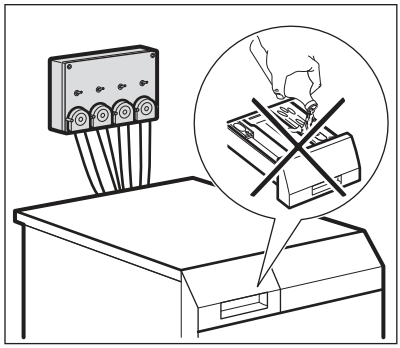


If the appliance is set in a public place, it can be connected to a coin operated machine.

Read carefully the instructions supplied with the accessory.

WARNING!
The coin operated machine is available from Authorised Electrolux Service only and has to be installed by the Authorised Service only.

External detergent dispenser



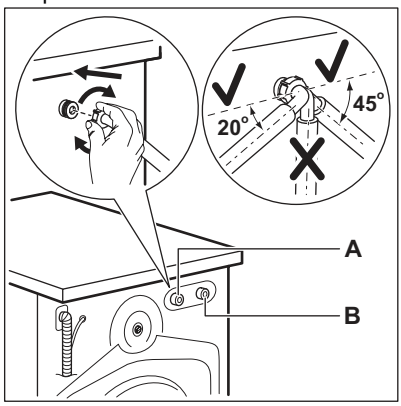
The liquid detergent can be loaded automatically from an external dispenser.

Read carefully the instructions supplied with the accessory.

2.4 The inlet hoses

The appliance has two connections for the inlet hoses on the back side, one for the hot water and the other for the cold water.

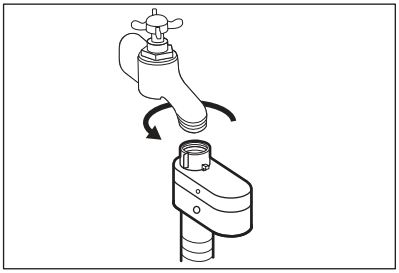
1. Connect the COLD water inlet hose to the appropriate connection (A) on the back of the appliance.
2. Connect the HOT water inlet hose to the appropriate connection (B) on the back of the appliance. Refer to the picture.



3. Position them toward left or right depending on the position of the water tap.

Make sure that the inlet hoses are not in vertical position.

4. If necessary, loose the ring nut to set them in the correct position.
5. Connect the other end of the COLD water inlet hose to the cold water tap with 3/4" thread.
6. Connect the other end of the HOT water inlet hose to the hot water tap with 3/4" thread. Make sure to tight the ring nuts to prevent leaks.



Do not use an extension hose if the inlet hoses are too short. Contact the authorized service centre for the replacement of the inlet hoses.

3. TECHNICAL DATA

Dimension	Width/ Height/ Total depth	59.7 cm /84.7 cm /64.6 cm
Electrical connection	Voltage Overall power Fuse Frequency	230 V 2100 W 10 A 50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply pressure	Minimum Maximum	0.5 bar (0.05 MPa) 10 bar (1.0 MPa)
Water supply [1]		Cold water Hot water [2]
Maximum Load	Cotton	9 kg
Spin Speed	Maximum spin speed	1351 rpm

[1] Connect the water intel hoses to a water tap with a 3/4" thread.

[2] Make sure that the hot water temperature of your domestic system is not higher than 60 °C.

The appliance also works by connecting the only cold water pipe. Refer to 'Hot and cold" in Options chapter.

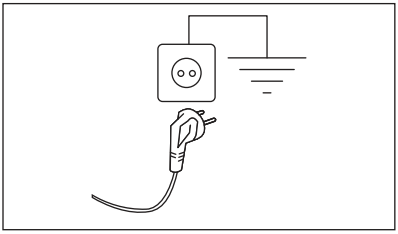
3.1 Electrical connection

At the end of installation you can connect the mains plug to the mains socket.

The rating plate and the 'Technical Data' chapter indicate the necessary electrical ratings. Make sure that they are compatible with the mains power supply.

Check that your domestic electrical installation can take the maximum load required, also taking into account any other appliances in use.

Connect the appliance to an earthed socket.



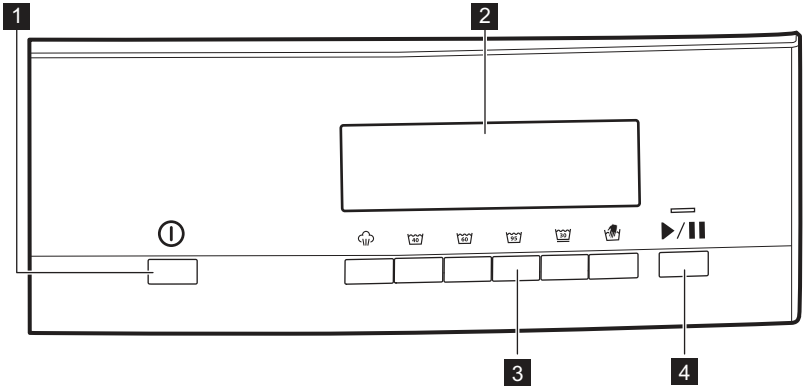
The power supply cable must be easily accessible after installing the appliance.

For any electrical work required to install this appliance, contact our Authorised Service Centre.

The manufacturer does not accept any responsibility for damage or injury through failure to comply with the above safety precaution.

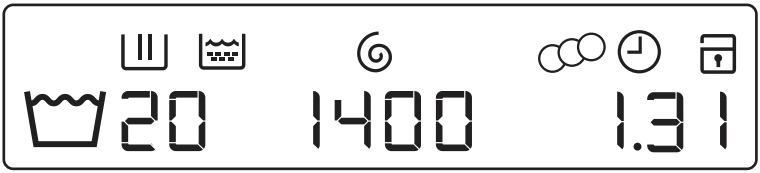
4. CONTROL PANEL

4.1 Control panel description



1 On/Off button ⏻
2 Display
3 Programme buttons
4 Start/Pause button ▷II

4.2 Display



	Washing phase indicator.
	Rinsing phase indicator.
20	Programme indicator.
	Spinning phase indicator.
1400	Programme spin speed.
	This indicator appears when the appliance is connected to the coin operated machine.
1.31	Time to end indicator and value. The digit will also show: • E20 Alarm codes. Refer to "Introduction" section in "Trouble-shooting" chapter. • 0 Programme end. • If connected to the coin operated machine, the programme cost. • The total operating hours. Refer to "Working hour counter" section in the "Settings" chapter.
	Child lock indicator.

5. BEFORE FIRST USE

1. Make sure that all transit bolts are removed.
2. Make sure that the electrical and water connection are available.
3. Put 2 litre of water in the detergent compartment for washing phase. This activates the drain system.
4. Put a small quantity of detergent in the compartment for washing phase.
5. Set and start a programme for cotton at the highest temperature without laundry. This removes all possible dirt from the drum and the tub.

6. PROGRAMMES

6.1 Programme Chart

Programmes and water temperature[1]	Maximum load[2] Spin speed	Programme description
	-	**Cotton, synthetics and mixed items.** Special steam cycle without washing that can be used to prepare your dried laundry for ironing or refreshing garments worn once[3]. This programme reduces creases and odours[4] and relaxes the fibres. When the programme is completed, quickly remove the laundry from the drum. After a steam programme, ironing becomes effortless. Do not use any detergent. If necessary, remove stains by washing or using localized stain removal. Steam programmes do not perform any hygienic cycle. Do not set a Steam programme with these types of items: • Items that are not suitable for tumble drying. • Items with label "Dry clean only".
95	9 kg 1400 rpm	**White cottons** Normal soil and light soil.[5]
40 60	9 kg 1400 rpm	**Coloured cottons** Normal soil and light soil.[6]
30	4 kg 1200 rpm	**Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing.** Normally and lightly soiled items. **Synthetic items or mixed fabric items.** Normally soiled items.
30 °C	2 kg 1200 rpm	**Machine washable wool, hand washable wool and other fabrics** with «hand washing» care symbol[7].

1) If connected, hot water is loaded only in the programmes 60 and 95.

2) For an optimal result, the maximum load indicated for each programme is recommended.

3) If you set a Steam programme with dried laundry, at the end of the cycle the laundry can be humid. Line dry the items for about 10 minutes.

4) Steam programme doesn't remove particularly intense odour.

5) A detergent with bleach should be used.

6) A detergent without bleach should be used.

7) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.

7. SETTINGS

7.1 Child Lock

With this option you can prevent that the children play with the control panel.

- To activate/deactivate this option, press the and 60 buttons simultaneously until the related indicator comes on in the dispaly:
  - : Child lock activated.
  - : Child lock deactivated.

You can activate this option:

- After you press ▷II: the options and the programme knob are locked.
- Before you press ▷II: the appliance cannot start.

If the appliance is connected to coin operated machine, the child lock activates automatically 5 minutes after the programme start.

7.2 Working hour counter

You can check the total operating hours of the appliance.

Press the 40 and ▷II buttons simultaneously for some seconds to activate the counter. The display shows first the hours and then the minutes.

To return to the normal use, press any programme buttons.

8. DAILY USE

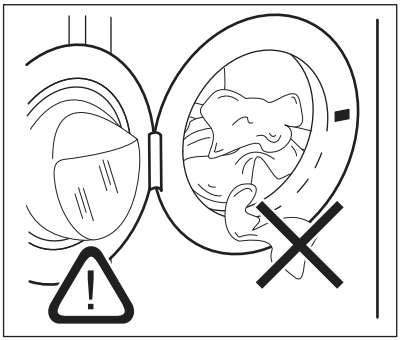
WARNING!
Refer to Safety chapters.

8.1 Loading the laundry

1. Open the appliance door
2. Shake the items before you put them in the appliance.
3. Put the laundry in the drum, one item at a time.

Make sure not to put too much laundry in the drum.

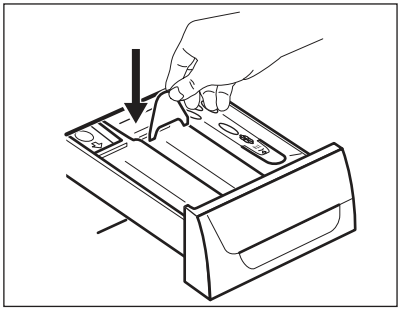
4. Close the door.



CAUTION!

Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry.

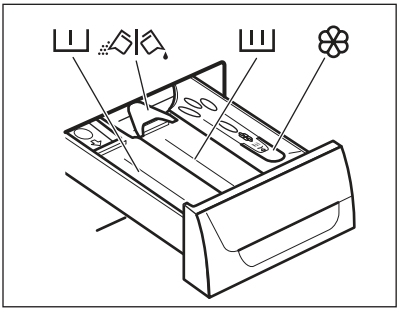
8.2 Installing the flap for liquid detergent



- Open the detergent dispenser.
- Install the flap for liquid detergent in the compartment .

8.3 Using detergent and additives

1. Measure out the detergent and the fabric conditioner.
2. Put the detergent and the fabric conditioner into the compartments.
3. Carefully close the detergent drawer



8.4 Detergent compartments

CAUTION!
Use only specified detergents for washing machine.

Always obey the instructions that you find on the packaging of the detergent products.

	Detergent compartment for prewash phase.
	Detergent compartment for washing phase.
	Compartment for liquid additives (fabric conditioner, starch).
	Flap for powder or liquid detergent.

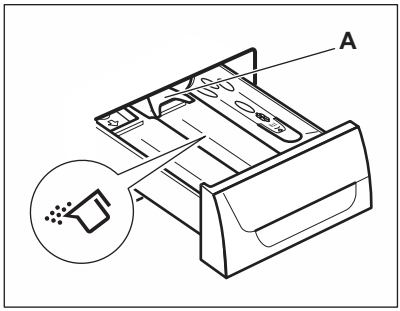
8.5 Liquid or powder detergent

- Position A for powder detergent (factory setting).
- Position B for liquid detergent.

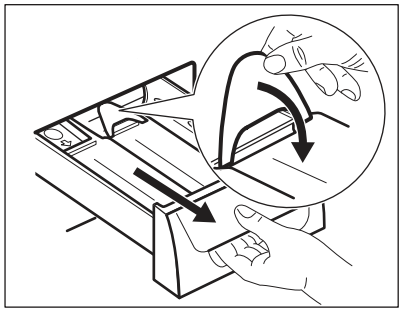
When you use the liquid detergent:

- Do not use gelatinous or thick liquid detergents.
- Do not put more liquid then the maximum level.
- Do not set the prewash phase.
- Do not set the delay start.

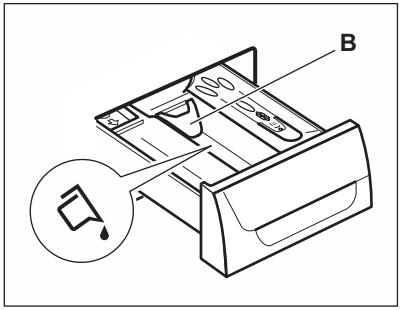
1.



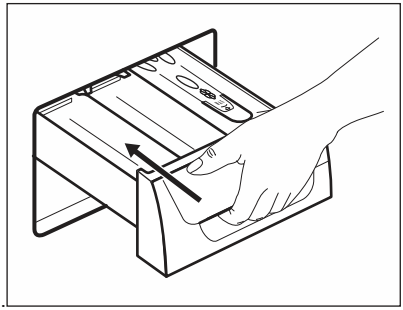
2.



3.



4.

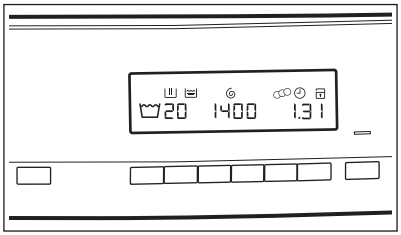


8.6 Activating the appliance

Press the button ⏻ to activate the appliance.

The led of the button ⏯ starts flashing.

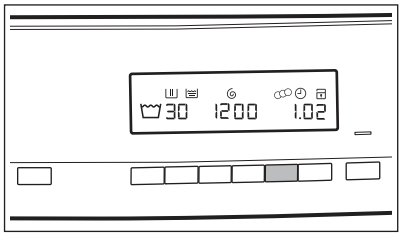
The appliance proposes the programme 20 as default programme.



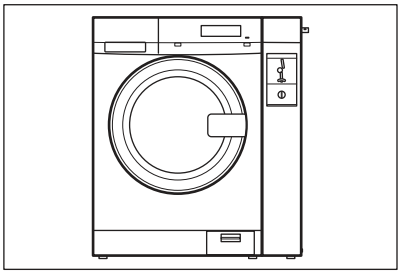
8.7 Setting a programme

Press the desired programme button.

In the display, the washing temperature, the spin speed and the time to end change accordingly, e.g:



8.8 Coin operated machine



Insert the correct amount of coins as shown in the appliance display.

Press the button ⏯ to start the appliance.

The display shows the message Err if the washing cycle has not been paid yet.

8.9 Starting a programme

Press the button ▷||.

- The indicator of the button ▷|| stops flashing and stays on.
- The indicator of the running phase starts flashing on the display.
- The programme starts and the door locks.
- The drain pump can operate for a short time when the appliance fills water.

After approximately 15 minutes from the start of the programme:
- The appliance can adjust the programme duration automatically depending with the laundry load.
- The display shows the new time to end.

8.10 Cancelling a running programme

1. Press the button ⏻ for some seconds to cancel the programme and to deactivate the appliance.

   WARNING!
   If the appliance has already uploaded water, the door remains locked.
2. Press the same button again to activate the appliance. Now, you can set a new washing programme.

Before starting the new programme the appliance could drain the water. In this case, make sure that the detergent is still in the detergent compartment, if not fill the detergent again.

If the appliance is connected to a coin operated machine, you can cancel a programme only within 5 minutes maximum after the programme starts. After this time the child lock is activated automatically.

8.11 At the end of the programme

The appliance stops automatically.

In the display 0 comes on.

The indicator of button ▷|| goes off.

The door unlocks.

1. Open the door.
2. Remove the laundry from the appliance. Make sure that the drum is empty.
3. Close the water tap.
4. Press the button ⏻ for some seconds to deactivate the appliance.

Keep the door ajar, to prevent the mildew and odours.

8.12 AUTO OFF option

The AUTO OFF option automatically deactivates the appliance to decrease the energy consumption when:

- You do not use the appliance for 5 minutes before you press the button ▷||.

  Press the button ⏻ to activate the appliance again.
- After 5 minutes from the end of the washing programme

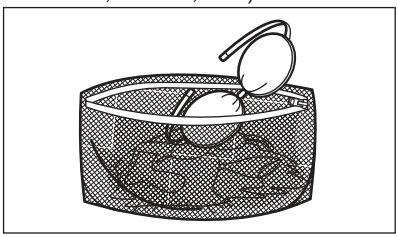
  Press the button ⏻ to activate the appliance again.
  The display shows the end of the last set programme.
  Turn the programme knob to set a new cycle.

9. HINTS AND TIPS

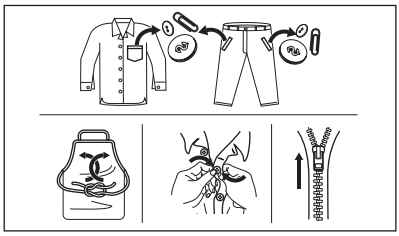
WARNING!
Refer to Safety chapters.

9.1 The laundry load

- Divide the laundry in: white, coloured, synthetics, delicates and wool.
- Obey the washing instructions that are on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first times.
- Turn multilayered fabrics, wool and items with painted illustrations inside out.
- Wash and pre-treat heavy soil stains with a suitable detergent before putting in drum.
- Be careful with the curtains. Remove the hooks and put the curtains in a washing bag or pillowcase.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, shoelaces, ribbons, etc.).



- A very small load can cause balance problems with the spin phase leading to excessive vibration. If this occurs:
  - interrupt the programme and open the door (refer to "Daily Use" chapter);
  -manually redistribute the load so that the items are spaced evenly around the tub;
  -press the ▷‖ button. The spin phase continues.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts, cords, shoelaces, ribbons and any other loose elements.
- Empty the pockets and unfold the items.



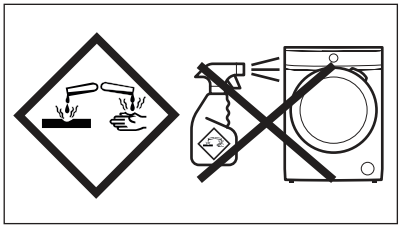
9.2 Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



9.3 Detergent type and quantity.

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment:

- Use only detergents and other treatments specially made for washing machines. First, follow these generic rules:
  - powder detergents for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,

  - liquid detergents, preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special ones for woollens only.
- The choice and quantity of detergent will depend on: type of fabric (delicates, woollens, cottons, etc), the colour of clothes, size of the load, degree of soiling, wash temperature and hardness of the water used.
- Follow the instructions that you find on packaging of the detergents or other treatments without exceeding the indicated maximum level (**MAX**).
- Do not mix different types of detergents.
- Use less detergent if:
  - you are washing a small load,
  - the laundry is lightly soiled,
  - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser.

Insufficient detergent may cause:
- unsatisfactory washing results,
- the wash load to turn grey,
- greasy clothes,
- mould in the appliance.

Excessive detergent may cause:
- sudsing,
- reduced washing effect,
- inadequate rinsing,
- a greater impact for the environment.

9.4 Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewash in order to save detergent, water and time (the environment is protected too!).
- Loading the appliance to the maximum capacity indicated for each programmes helps to reduce energy and water consumption.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- To use the correct quantity of detergent, refer to the quantity suggested by the detergent producer and check the water hardness of your domestic system. Refer to "Water hardness".
- Set the maximum possible spin speed for the selected washing programme before drying your laundry in a tumble dryer. This will save energy during drying!

9.5 Water hardness

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To know the water hardness in your area, contact your local water authority.

Use the correct quantity of the water softener. Obey the instructions that you find on the packaging of the product.

10. CARE AND CLEANING



WARNING!
Refer to Safety chapters.

10.1 Periodic cleaning schedule

Periodic cleaning helps to extend the life of your appliance.

After each cycle, keep the door and the detergent dispenser slightly ajar to get air circulation and dry the humidity inside the appliance: this will prevent mildew and odours.

If the appliance is not used for a long time: close the water tap and unplug the appliance.

Indicative periodic cleaning schedule:

Descaling	Twice a year

Maintenance wash	Once a month
Clean door seal	Every two months
Clean drum	Every two months
Clean detergent dispenser	Every two months
Clean drain pump filter	Twice a year
Clean the inlet hose and the valve filter	Twice a year

The following paragraphs explain how you should clean each part.

10.2 Removing foreign objects

Make sure that pockets are empty and all loose elements are tied up before running your cycle. Refer to 'The laundry load' in 'Hints and tips'.

Remove any foreign objects (such as metal clip, buttons, coins, etc) that you may find in the door seal, the filters and the drum. Refer to 'Door seal with double lip trap', 'Cleaning the drum', 'Cleaning the drain pump' and 'Cleaning the inlet hose and the valve filter' paragraphs. If necessary, please contact the Authorised Service Centre.

10.3 External cleaning

Clean the appliance with soap and warm water only. Fully dry all the surfaces. Do not use a scouring pads or any scratching material.

CAUTION!
Do not use alcohol, solvents or chemical products.

CAUTION!
Do not use the metal surfaces with chlorine-based detergent.

10.4 Descaling

If the water hardness in your area is high or moderate, we recommend that you use a water descaling product for washing machines.

Regularly examine the drum to prevent limescale and rust particles.

To remove rust particles use only special products for washing machines. Do this separately from the laundry wash.

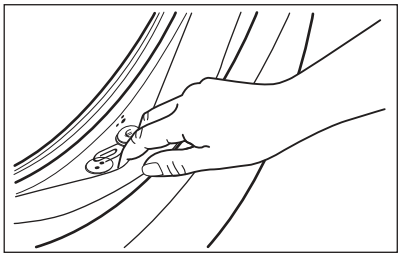
Always obey the instructions that you find on the packaging of the product.

10.5 Maintenance wash

With the low temperature programmes it is possible that some detergent stays in the drum. Perform a maintenance wash regularly. To do this:

- Remove all laundry from the drum.
- Select the cotton programme with the highest temperature with a small quantity of detergent.

10.6 Door seal



Regularly examine the seal and remove all objects from the inner part.

10.7 Cleaning the drum

Regularly examine the drum to prevent limescale and rust particles. Only use special products to remove rust particles from the drum.

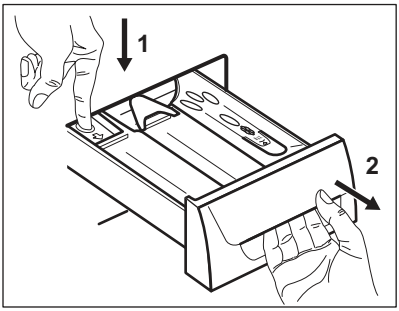
We suggest you to:

1. Clean the drum with special product for stainless steel.

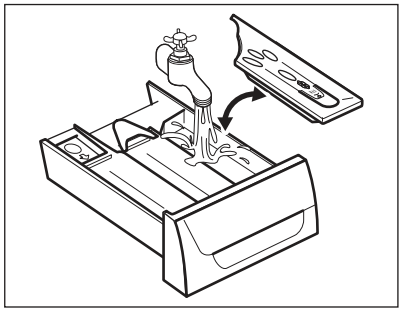
2. Start a short programme for cotton at the maximum temperature with a small quantity of detergent.

10.8 Cleaning the detergent dispenser

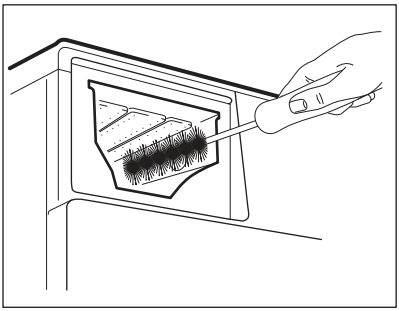
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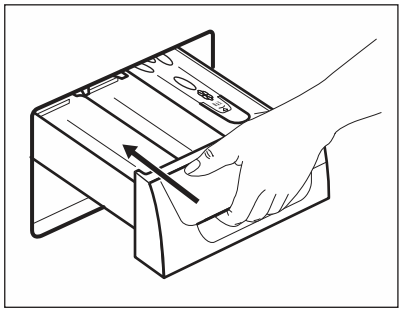
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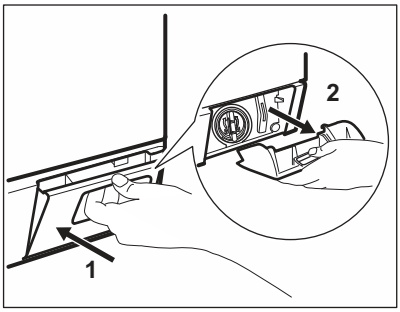
10.9 Cleaning the drain filter

Do not clean the drain filter if the water in the appliance is hot.

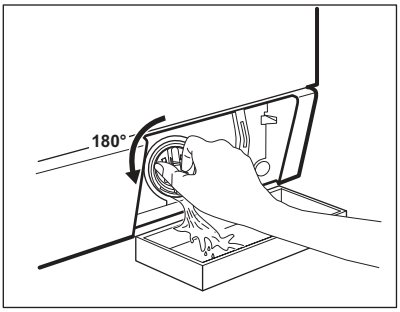
Regularly check the drain pump filter and make sure that it is clean.

Repeat the steps 2 and 3 until the water stops flowing out.

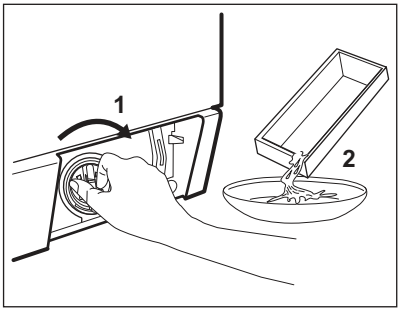
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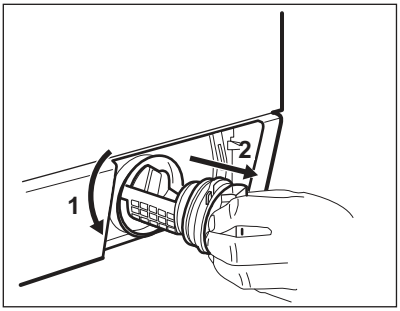
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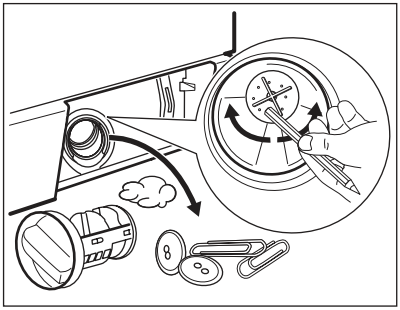
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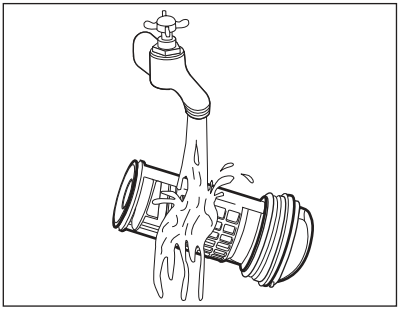
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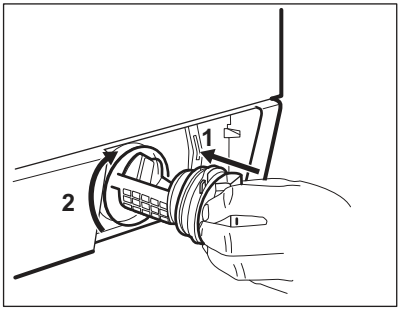
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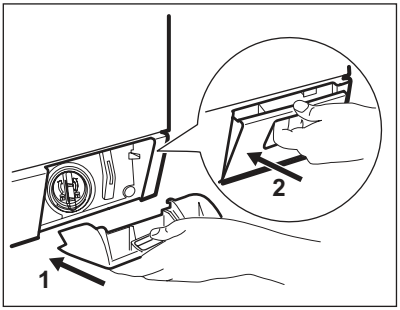
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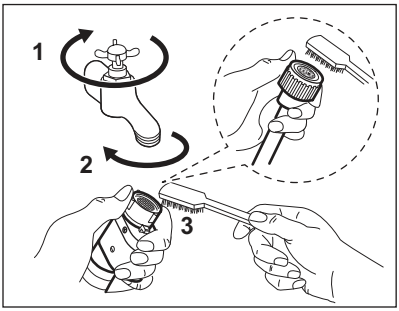
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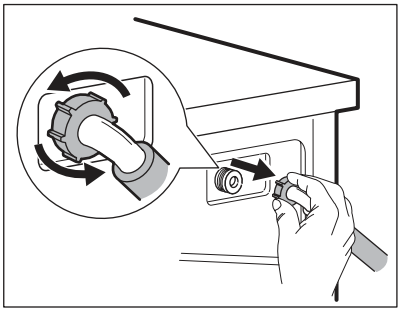
10.10 Cleaning the inlet hoses and the valve filters

Clean regularly both (for hot and for cold water) inlet hoses and both valve filters.

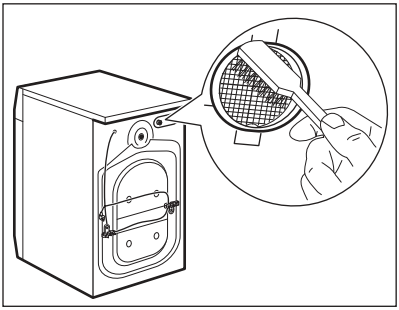
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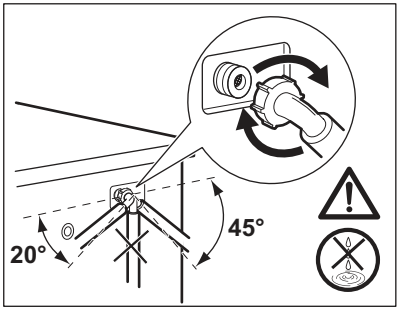
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10.11 Emergency drain

Because of a malfunction, the appliance cannot drain the water.

If this occurs, do steps (1) through (9) of 'Cleaning the drain filter'. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate again the drain system:

1. When you drain the water with the emergency drain procedure, you must activate again the drain system: Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the programme to drain the water

10.12 Frost precautions

If the appliance is installed in an area where the temperature can be less than 0° C, remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the mains plug from the mains socket.
2. Close the water tap.
3. Put the two ends of the inlet hose in a container and let the water flow out of the hose.
4. Empty the drain pump. Refer to the emergency drain procedure.
5. When the drain pump is empty, install the inlet hose again.

WARNING!
Make sure that the temperature is more than 0 °C before you use the appliance again.
The manufacturer is not responsible for damages caused by low temperatures.

11. TROUBLESHOOTING

WARNING!
Refer to Safety chapters.

11.1 Alarm Codes and Possible failures

The appliance does not start or it stops during operation. First try to find a solution to the problem (refer to the tables).

WARNING!
Deactivate the appliance before carrying out any check.

With some problems, the display shows an alarm code and the ▷‖ button may flash continuously:

Problem	Possible solution
E 10 The appliance does not fill with water properly.	• Make sure that the water tap is open. • Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. • Make sure that the water tap is not clogged. • Make sure that the filters of the inlet hoses and the filters of the valves are not clogged. Refer to “Care and cleaning”. • Make sure that the water inlet hoses has no kinks, damages or bends. • Make sure that the connections of the water inlet hoses are correct.
E20 The appliance does not drain the water.	• Make sure that the sink spigot is not clogged. • Make sure that the drain hose has no kinks or bends. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Make sure that the connection of the drain hose is correct. • Set the drain programme if you set a programme without drain phase. • Set the drain programme if you set an option which ends with water in the tub.

E40 The appliance door is open or not closed correctly.	• Make sure that the door is properly closed.
E91 Internal fail. No communication between electronic elements of the appliance.	• The programme was not finished properly or the appliance stopped too early. Switch the appliance off and on again. • If the alarm code appears again, contact the Authorised Service Centre.
EH0 The mains supply is unstable.	• Wait until mains supply is stable.

If the display shows other alarm codes, deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.
In case of different problem with the washing machine check the table below for possible solutions.

Problem	Possible solution
The programme does not start.	• Make sure that the mains plug is connected to the mains socket. • Make sure that the appliance door is closed. • Make sure that there is no damaged fuse in the fuse box. • Make sure that the ▷‖ has been touched. • If the delay start is set, cancel the setting or wait for the end of countdown. • Deactivate the Child Lock function if it is on. • Check the position of the knob on the selected programme.
The appliance fills with water and drains immediately.	• Make sure that the drain hose is in the correct position. The hose may be positioned too low. Refer to "Installation instruction".
The spin phase does not operate or the washing cycle lasts longer than usual.	• Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.
There is water on the floor.	• Make sure that the couplings of the water hoses are tight and there is not water leakages. • Make sure that the water inlet hose and the drain hose have no damages. • Make sure you use the correct detergent and the correct quantity of it.

Problem	Possible solution
You cannot open the appliance door.	• Make sure that a washing programme that ends with water in tub, has not been selected. • Make sure that the washing programme is finished. • Make sure that the appliance receives electrical power. • This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully "Emergency door opening".
The appliance makes an unusual noise and vibrates.	• Make sure the levelling of the appliance is correct. Refer to "Installation instruction". • Make sure that the packaging and/or the transit bolts are removed. Refer to "Installation instruction". • Add more laundry in the drum. The load may be too small.
The cycle is shorter than the time displayed.	• The appliance calculates a new time according to the laundry load.
The washing results are not satisfactory.	• Increase the detergent quantity or use a different detergent. • Use special products to remove the stubborn stains before you wash the laundry. • Make sure that you set the correct temperature. • Decrease the laundry load.
Too much foam in the drum during the washing cycle.	• Reduce the quantity of detergent.
After the washing cycle, there are some detergent residues in the dispenser drawer.	• Make sure that the flap is in the correct position (UP for powder detergent - DOWN for liquid detergent). • Make sure you have used the detergent dispenser according the indications given in this user manual.
The drum light does not go on.	• Make sure that the LED lamp is not burned. To replace it, contact the Authorised Service Centre.

After the check, activate the appliance. The programme continues from the point of interruption.
If the problem occurs again, contact the Authorised Service Centre.
The necessary data for the service centre are on the rating plate.

12. EMERGENCY DOOR OPENING

In case of power failure or appliance failure the appliance door remains locked. The washing programme continues, when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock feature.

Before opening the door:



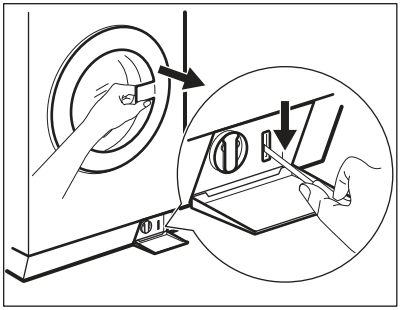
CAUTION!
Make sure that the water temperature and the laundry are not hot. Wait till they cool down, if necessary.

CAUTION!
Make sure that the drum is not rotating. Wait till the drum stops rotating, if necessary.

Make sure that the water level inside the drum is not too high. Proceed with an emergency drain, if necessary (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

1. Press the button ⏻ to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.
4. Pull the emergency unlock trigger downward once. Pull it downward once again, keep it tensed and, in the meanwhile, open the appliance door.



5. Take out the laundry and then close the appliance door.
6. Close the filter flap.

13. CONSUMPTION VALUES

13.1 Comment

The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance.
It is also possible to find the same information in EPREL using the link https://eprel.ec.europa.eu and the model name and product number that you find on the rating plate of the appliance.

Values and programme duration may differ depending on different conditions (e.g. room temperature, water temperature and pressure, load size and type of laundry, supply voltage) and also if you change the default setting of a programme.

13.2 According to Commission Regulation Eu 2019/2023 and all new accompanying standards in cooperating markets (*)

Eco 40-60 programme	kg	kWh	Litres	hh:mm	% 1)	°C	rpm 2)
Full load	9	0.820	55.0	3:40	52	35.0	1351
Half load	4,5	0.540	45.0	2:35	52	33.0	1351

Eco 40-60 programme	kg	kWh	Litres	hh:mm	% 1)	°C	rpm 2)
Quarter load	2,5	0.185	38.0	2:30	52	23.0	1351

1) Remaining moisture at the end of the spinning phase. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture.

2) Maximum spin speed.

13.3 Common programmes

These values are indicative only.

Programme	kg	kWh	Litres	hh:mm	% 1)	°C	rpm 2)
Cottons 3) 95°C	9	2.720	74.0	2:10	52	82.0	1400
Cottons 60°C	9	1.410	68.0	1:32	52	55.0	1400
Cottons 4) 20°C	9	0.140	66.0	1:12	52	20.0	1400
Synthetics 40°C	4	0.490	34.0	1:00	35	40.0	1200
Synthetics 5) 30°C	4	0.230	51.0	0:50	35	30.0	1200
Hand wash 30°C	2	0.270	51.0	0:50	30	30.0	1200

(*) UK Ecodesign for Energy-Related Products and Energy Information Regulations; Ukrainian decree 834/2023; AS/NZS2040 and AS/NZS6400

The temperatures and the loads are set automatically and may not visible for all models.

1) Remaining moisture at the end of the spinning phase. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture.

2) Reference indicator of the spin speed.

3) Suitable for washing heavily soiled textiles.

4) Suitable for washing lightly soiled cottons, synthetic and mixed fabrics.

5) It also performs as quick washing cycle for lightly soiled laundry.

Consumption values when using hot water

Programme	kg	kWh	Litres	hh:mm	% 1)	°C	rpm 2)
Cottons 60°C	9	0.710	68.0	1:15	52	55.0	1400

1) Remaining moisture at the end of the spinning phase. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture.

2) Reference indicator of the spin speed.

Power consumption in different modes

Off (W)	Stand-by (W)	Delay start (W)
0.50	0.50	4.00
Time to Off/Standby mode is 15 minutes maximum.		

14. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

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